FREDERICK MONROE
5650 Emerald Court Mentor, OH 44060
(C) 1(202)570-3163
Email: mojoridn@gmail,com
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OBJECTIVE:  To obtain a full time career opportunity that will well utilize my skills and experience.
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EDUCATION:
​Park University
​Bachelor of Science, March 2008
​Major: Computer Information Systems
COMPUTER SKILLS:
​Software:
​Microsoft Word Microsoft Access  Microsoft Outlook Microsoft Excel
​Microsoft PowerPoint
PROFESSIONAL SKILLS
• Knowledgeable of latest 4G technology which includes CDMA, HSPA+, PTT, QCHAT
• Good exposure of Spectrum Analyzer, Signal Generator, Power Meter, Electronics, RF layer, RF Propagation
• Excellent technical documentation skills
• Strong communication and interpersonal skills
• Good technical researching skills
• Ability to work well effectively independently
• Experience with RF testing methods and equipment: LTE and WiMAX
• Excellent oral and written communication skills
• Knowledge of switches, routers

WORK EXPERIENCE

Hillphoenix 2016 Colonial Heights. VA

Break Operator

Correct safety related issues before operations

Unload and load building materials by changing tools and selecting required machine programs

Resolved problems quickly to increase productivity

Find the best suitable sheet size for parts to be fabricated

Make adjustments to specified clamp bar that holds dies in position

Responsible for daily setup and operations of hydraulic CNC controlled press

Report deficiencies to the maintenance team

Home Depot 2014-2015 Laurel. MD

Garden Associate

Pulling orders for customer pick up

Stacking merchandise in warehouse overhead using forklift and reach equipment

Provide excellent customer service

Hardware Associate

Unload delivery trucks and package merchandise for storage

Translate product knowledge to our customers

Precisions Forces​              ​          2011-2012​  Baltimore, MD
RF Test Technician
Worked on Motorola Temporary Contract Tunnel Wireless Installation project
Created schedules for installers
Monitored and document workers’ hours
Completed timesheets for installers
Ordered required materials for project installations
Prepared materials to present to manager
Conducted research to select correct materials
Assisted in the installation of wireless Radio Frequency (RF) network infrastructure
Conducted prototype RF cable signal testing
Operated RF signal generator
Informed installers of project changes
Communicated with project manager to ensure timely project completion
Performed troubleshooting techniques to resolve problem
Multitasked and efficiently manage multiple projects simultaneously
Utilized RF knowledge extensively throughout RF cable installations
Monitored engineering progress according to budgets throughout projects duration

TeleWorld Solutions ​                        2010- 2011  Reston, VA
Associate Radio Frequency Engineer
Travel 100% to conduct RF tests
Tested handset wireless devices
Hands on experience with QCHAT
Traveled and tested RF/PC based systems and software independently
Utilized system level diagnostics to assess network
Recorded and logged data files to help optimize network
Identified and resolved network packet issues independently and collaboratively with team of RF Engineers
Tested user interfaces on UMTS, LTE mobile devices
Simultaneously tested and deployed cell phone and software devices
Parallel tested WIMAX, EVDO, CDMA/LTE data and phone devices
Assessed and monitored RSSI for 4G technology
Analyzed and processed field data using TEMS and MapInfo
Troubleshoot network problems to comply with client specifications and requirements
Utilized radio frequency software engineering technology such as XCAL and Agilent
Software testing experience of applications and functionalities of mobile handsets
Knowledgeable of latest 4G technology which includes CDMA, HSPA+, PTT, QCHAT
Collected and analyzed field drive test data and post processing
Documented data collection test results by duplicating test results and capturing screen shots
Worked collaboratively with team to fulfill client testing needs effectively
Maintained consistent communication with team mates while in the field
Designed isolation chambers for testing various cell phone devices simultaneously
Set up test equipment for testing
Created prototype testing and analysis of mobile devices

Stryker Corporation                                  ​2009- 2010    Woodbridge, VA
Endoscopic Technical Specialist
Provided surgical technical support by maintaining, troubleshooting and, operating all Stryker Endoscopic equipments
Worked with surgeons, Operating Room (OR) staff, and biomedical personnel to streamline efficiency of Endoscopic electrical equipment preparation
Troubleshot and coordinated various electrical cabling such as Stryker OR lighting system with other electrical modules and systems
Consistently monitored electrical module systems including lighting, audio, and video
HIPAA Training
Resolved networking issues for hospital staff
Maintained knowledge base of support products such as electronic data storage, video recording, and video connections
Initiated corrective action and preventative maintenance with regard to quality control of endoscopic equipments
Recorded surgeries with video and audio electrical systems
Provided surgical support by troubleshooting all O.R. Switch Point routers
Utilized email to communicate with colleagues
Completed all job related online training
Documented all resolved/unresolved issues
Prioritized issues to complete them efficiently
Handled heavy equipment with ease
Worked effectively independently
Utilized interpersonal skills to provide excellent customer service

Global Wireless Solutions​​            ​2008 Dulles, VA
RF Data Collection Team Lead
Tested cell phones
Supervised twelve Data Collection Engineers
Maintained consistent communication with engineers to ensure accurate collection of data
Answered questions and issues efficiently
Retrieved raw data from engineers in a timely manner
Utilized Visual Basic trouble ticket software
Resolved tickets
Troubleshoot radio frequency software issues
Set channels for phone connections
Utilized Excel to create timely progress report and to record attendance of engineers
Ensured Data Collection Engineers had items needed to be successful
Collaborated with Quality Assurance personnel to ensure data was collected efficiently
Attended daily team meetings to facilitate effective daily data collection
Followed up on vehicle maintenance schedule statuses
Resolved problems quickly to increase productivity
Multitasked to meet data collection requirements
Reported data collection activity to superiors

United States Army National Guard                      ​2000- 2004  Fredericksburg, VA
Construction Engineer
United States Marine Corps                                      ​    1994-1998    Washington D.C.
Non Commissioned Officer

REFERENCES: Available Upon Request