FREDERICK MONROE  
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OBJECTIVE:  To obtain a full time career opportunity that will well utilize my skills and experience.  
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EDUCATION:  
​Park University  
​Bachelor of Science, March 2008  
​Major: Computer Information Systems  
COMPUTER SKILLS:  
​Software:  
​Microsoft Word Microsoft Access  Microsoft Outlook Microsoft Excel  
​Microsoft PowerPoint  
PROFESSIONAL SKILLS  
• Knowledgeable of latest 4G technology which includes CDMA, HSPA+, PTT, QCHAT  
• Good exposure of Spectrum Analyzer, Signal Generator, Power Meter, Electronics, RF layer, RF Propagation  
• Excellent technical documentation skills  
• Strong communication and interpersonal skills  
• Good technical researching skills  
• Ability to work well effectively independently  
• Experience with RF testing methods and equipment: LTE and WiMAX  
• Excellent oral and written communication skills  
• Knowledge of switches, routers  
  
  
WORK EXPERIENCE

Hillphoenix 2016 Colonial Heights. VA

Break Operator

Correct safety related issues before operations

Unload and load building materials by changing tools and selecting required machine programs

Resolved problems quickly to increase productivity

Find the best suitable sheet size for parts to be fabricated

Make adjustments to specified clamp bar that holds dies in position

Responsible for daily setup and operations of hydraulic CNC controlled press

Report deficiencies to the maintenance team

Home Depot 2014-2015 Laurel. MD

Garden Associate

Pulling orders for customer pick up

Stacking merchandise in warehouse overhead using forklift and reach equipment

Provide excellent customer service

Hardware Associate

Unload delivery trucks and package merchandise for storage

Translate product knowledge to our customers

Precisions Forces​              ​          2011-2012​  Baltimore, MD  
RF Test Technician  
Worked on Motorola Temporary Contract Tunnel Wireless Installation project  
Created schedules for installers  
Monitored and document workers’ hours  
Completed timesheets for installers  
Ordered required materials for project installations  
Prepared materials to present to manager  
Conducted research to select correct materials  
Assisted in the installation of wireless Radio Frequency (RF) network infrastructure  
Conducted prototype RF cable signal testing  
Operated RF signal generator  
Informed installers of project changes  
Communicated with project manager to ensure timely project completion  
Performed troubleshooting techniques to resolve problem  
Multitasked and efficiently manage multiple projects simultaneously  
Utilized RF knowledge extensively throughout RF cable installations  
Monitored engineering progress according to budgets throughout projects duration  
  
TeleWorld Solutions ​                        2010- 2011  Reston, VA  
Associate Radio Frequency Engineer  
Travel 100% to conduct RF tests  
Tested handset wireless devices  
Hands on experience with QCHAT  
Traveled and tested RF/PC based systems and software independently  
Utilized system level diagnostics to assess network  
Recorded and logged data files to help optimize network  
Identified and resolved network packet issues independently and collaboratively with team of RF Engineers  
Tested user interfaces on UMTS, LTE mobile devices  
Simultaneously tested and deployed cell phone and software devices  
Parallel tested WIMAX, EVDO, CDMA/LTE data and phone devices  
Assessed and monitored RSSI for 4G technology  
Analyzed and processed field data using TEMS and MapInfo  
Troubleshoot network problems to comply with client specifications and requirements  
Utilized radio frequency software engineering technology such as XCAL and Agilent  
Software testing experience of applications and functionalities of mobile handsets  
Knowledgeable of latest 4G technology which includes CDMA, HSPA+, PTT, QCHAT  
Collected and analyzed field drive test data and post processing  
Documented data collection test results by duplicating test results and capturing screen shots  
Worked collaboratively with team to fulfill client testing needs effectively  
Maintained consistent communication with team mates while in the field  
Designed isolation chambers for testing various cell phone devices simultaneously  
Set up test equipment for testing  
Created prototype testing and analysis of mobile devices  
  
Stryker Corporation                                  ​2009- 2010    Woodbridge, VA  
Endoscopic Technical Specialist  
Provided surgical technical support by maintaining, troubleshooting and, operating all Stryker Endoscopic equipments  
Worked with surgeons, Operating Room (OR) staff, and biomedical personnel to streamline efficiency of Endoscopic electrical equipment preparation  
Troubleshot and coordinated various electrical cabling such as Stryker OR lighting system with other electrical modules and systems  
Consistently monitored electrical module systems including lighting, audio, and video  
HIPAA Training  
Resolved networking issues for hospital staff  
Maintained knowledge base of support products such as electronic data storage, video recording, and video connections  
Initiated corrective action and preventative maintenance with regard to quality control of endoscopic equipments  
Recorded surgeries with video and audio electrical systems  
Provided surgical support by troubleshooting all O.R. Switch Point routers  
Utilized email to communicate with colleagues  
Completed all job related online training  
Documented all resolved/unresolved issues  
Prioritized issues to complete them efficiently  
Handled heavy equipment with ease  
Worked effectively independently  
Utilized interpersonal skills to provide excellent customer service  
  
Global Wireless Solutions​​            ​2008 Dulles, VA  
RF Data Collection Team Lead  
Tested cell phones  
Supervised twelve Data Collection Engineers  
Maintained consistent communication with engineers to ensure accurate collection of data  
Answered questions and issues efficiently  
Retrieved raw data from engineers in a timely manner  
Utilized Visual Basic trouble ticket software  
Resolved tickets  
Troubleshoot radio frequency software issues  
Set channels for phone connections  
Utilized Excel to create timely progress report and to record attendance of engineers  
Ensured Data Collection Engineers had items needed to be successful  
Collaborated with Quality Assurance personnel to ensure data was collected efficiently  
Attended daily team meetings to facilitate effective daily data collection  
Followed up on vehicle maintenance schedule statuses  
Resolved problems quickly to increase productivity  
Multitasked to meet data collection requirements  
Reported data collection activity to superiors

United States Army National Guard                      ​2000- 2004  Fredericksburg, VA  
Construction Engineer  
United States Marine Corps                                      ​    1994-1998    Washington D.C.  
Non Commissioned Officer  
  
REFERENCES: Available Upon Request