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| 28662 Mission Dr. Menifee Ca., 92584  Mobile: (909) 446-2375  Smart watch: (909) 679-8667  therodfam2014@gmail.com | | |
| Ruben Rodriguez | | |
| Objective | | |
| Obtaining a career where my knowledge and skills will be tested in the business field. A company that I can invest many years into that will offer a friendly yet challenging environment as well as competitive benefits for my family and I. | | |
| Employment History | | |
| U-Haul Company of Oceanside/Area Field Manager September 2015 – Current Employer  Management of 24 U-Haul privately owned dealerships in North County San Diego, training new employees, team management, client relations, contract negotiations, marketing, automotive maintenance, inventory control, technical support, merchandising, customer retention, fleet management, accounting, customer service, maintaining consumer and business relations, equipment recovery of lost or stolen equipment, managing customer complaints, managing claims filed by customers, P&L management, cost control, increasing company growth by prospecting new locations and closing those that are unproductive. | | |
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| The Centurion Group/Security Officer June 2010 – June 2015  Security of a large high end community in the city of Irvine California, training new employees, domestic dispute response, monitoring surveillance cameras, law enforcement. ATI Windows/Sales Receptionist May 2009 – May 2010  Answering 150-250 phone calls per day, retail sales, customer service, data entry. | | |
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| Playground Warehouse/Showroom Manager May 2008 – May 2009  Office & showroom manager, Retail sales , Scheduling, Customer service, receptionist | | |
|  | | |
| Pep Boys/Customer Service Representative August 2006 – January 2008  Sales, customer service, cashier, shipping & receiving, auditing inventory, theft prevention   |  | | --- | |  | | Robertson’s Ready Mix/Diesel Tire Technician December 2002 – June 2004  Maintenance of tires and suspension of 72 cement mixer trucks | | | |
| Education | | |
| University of Phoenix  University of Phoenix | AA – Business Administration  BS – Business Management/ Minor in Human Resources | June 2012/3.25 GPA  June 2014/3.20 GPA |
| Skills | | |

Fluent in Spanish (speak, read, write)

Microsoft Word/PowerPoint

Customer Service

Data entry (40 + WPM)

Account Management

P&L Management

Contract Negotiation

Team Management

Employee training

Client/Customer Retention

Loss Prevention

Auditing

Conduct/Host monthly productivity meetings