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| 28662 Mission Dr. Menifee Ca., 92584Mobile: (909) 446-2375Smart watch: (909) 679-8667therodfam2014@gmail.com |
| Ruben Rodriguez |
| Objective |
| Obtaining a career where my knowledge and skills will be tested in the business field. A company that I can invest many years into that will offer a friendly yet challenging environment as well as competitive benefits for my family and I. |
| Employment History |
| U-Haul Company of Oceanside/Area Field ManagerSeptember 2015 – Current EmployerManagement of 24 U-Haul privately owned dealerships in North County San Diego, training new employees, team management, client relations, contract negotiations, marketing, automotive maintenance, inventory control, technical support, merchandising, customer retention, fleet management, accounting, customer service, maintaining consumer and business relations, equipment recovery of lost or stolen equipment, managing customer complaints, managing claims filed by customers, P&L management, cost control, increasing company growth by prospecting new locations and closing those that are unproductive. |
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| The Centurion Group/Security OfficerJune 2010 – June 2015Security of a large high end community in the city of Irvine California, training new employees, domestic dispute response, monitoring surveillance cameras, law enforcement.ATI Windows/Sales ReceptionistMay 2009 – May 2010Answering 150-250 phone calls per day, retail sales, customer service, data entry. |
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| Playground Warehouse/Showroom ManagerMay 2008 – May 2009Office & showroom manager, Retail sales , Scheduling, Customer service, receptionist |
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| Pep Boys/Customer Service RepresentativeAugust 2006 – January 2008Sales, customer service, cashier, shipping & receiving, auditing inventory, theft prevention

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| Robertson’s Ready Mix/Diesel Tire TechnicianDecember 2002 – June 2004Maintenance of tires and suspension of 72 cement mixer trucks |

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| Education |
| University of PhoenixUniversity of Phoenix | AA – Business AdministrationBS – Business Management/ Minor in Human Resources | June 2012/3.25 GPAJune 2014/3.20 GPA |
| Skills |

Fluent in Spanish (speak, read, write)

Microsoft Word/PowerPoint

Customer Service

Data entry (40 + WPM)

Account Management

P&L Management

Contract Negotiation

Team Management

Employee training

Client/Customer Retention

Loss Prevention

Auditing

Conduct/Host monthly productivity meetings