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| **Tom Vaughan**  Project Manager |  |  | Casa Grande, AZ ▪ 503.201.7639  tomdvaughan@gmail.com  https://www.linkedin.com/in/tomdvaughan |
| Profile  Solutions-focused and results-oriented professional with strong management acumen and 15+ years of experience in project management, technical operations, systems engineering, user training, and people management. Adept at leading capital projects of varying size and complexity, including resource allocation, project scheduling, and project close-out documentation. Skilled in analyzing business systems, communicating technical information, and providing user training and technology education. Proven capability to achieve goals within critical project schedule and leverage an eye for detail to ensure maximum safety, quality, and accuracy of projects. Recognized for strong interpersonal communication skills in cultivating professional relationship with all levels of individuals.  AREAS OF EXPERTISE   * Software Automation Solutions * Semiconductor Tools Installation * Project Planning and Coordination * Customer Needs Assessment * Scrum and Lean Methodologies * User Training and Support * Problem Analysis and Resolution * Knowledge Base Documentation * Long-term Relationship Management * Team Building and Leadership   TECHNICAL SKILLS   * Microsoft Office (Excel And Word) * Microsoft Project and Visio |  |  | PROFESSIONAL EXPERIENCE  **Project Manager** 2016 to 2020  AM Technical Solutions, Ocotillo, AZ  Define project scope and deliverables that support technical goals in collaboration with executive leadership. Manage project dependencies and communicate project expectations to team members in a timely manner. Oversee tool trade mobilization within the teams and coordinate tasks and plans for execution of scope.   * Involved in all aspects of design process to meet and exceed projects objectives. * Managed three times the number of tool installs / demos in a year than other Project Managers. * Developed and promoted a culture of open communication and feedback within the team to enhance work performance and productivity. * Ensured safe and efficient execution of projects by collaborating with industrial engineers, area and construction coordinators, system owners, and trades.   **Senior Systems Engineer** 2003 to 2016  FISERV, Hillsboro, OR  Conducted detailed analysis on business processes and system requirements and transformed needs into tailored solutions. Designed and implemented innovative software automation solutions for banks, credit unions, and financial sector clients. Executed tests to identify failure points and performed ongoing troubleshooting for on time issue resolution.   * Utilized Visual SourceSafe, CVS, Subversion, Git, and TFS to develop scripts and perform configuration management. * Trained end-users and developers on software configuration management tools. * Prepared knowledge base documentation to ensure continuous future success. * Demonstrated exceptional knowledge and proficiencies in Agile, Scrum, Kanban, Lean, Waterfall, and test-driven software development methodologies. * Developed and managed software build automation servers, tools, and scripts.   *Additional experience as* ***Field Service Supervisor*** *at* ***MTI, Inc.,*** *within the areas of project management, audio / video switching, and staff training.*  EDUCATION  **Associate of Applied Science in Computer Software Engineering**  Portland Community College, Portland, OR |